

China Online Education Group Earnings Presentation

Frist Quarter 2021



NYSE: COE

Important Information



Safe Harbor Statement

This presentation contains statements that may constitute "forward-looking" statements pursuant to the "safe harbor" provisions of the U.S. Private Securities Litigation Reform Act of 1995. These forward-looking statements can be identified by terminology such as "will", "expects", "anticipates", "aims", "future", "intends", "plans", "believes", "estimates", "likely to" and similar statements. Among other things, China Online Education's business outlook and quotations from management in this announcement, as well as China Online Education's strategic and operational plans, contain forward-looking statements. China Online Education may also make written or oral forward-looking statements in its periodic reports to the Securities and Exchange Commission ("SEC"), in its annual report to shareholders, in press releases and other written materials and in oral statements made by its officers, directors or employees to third parties. Statements that are not historical facts, including statements about China Online Education's beliefs and expectations, are forward-looking statement. Forward-looking statements involve inherent risks and uncertainties. A number of factors could cause actual results to differ materially from those contained in any forward-looking statement, including but not limited to the following: China Online Education's goals and strategies; China Online Education's expectations regarding demand for and market acceptance of its brand and platform; China Online Education's ability to retain and increase its student enrollment; China Online Education and financial condition; China Online Education's ability to market for China Online Education industry in China; the expected growth of, and trends in, the markets for China Online Education's course offerings in China; relevant government policies and regulations relating to China Online Education's corporate structure, business and industry; general economic and business condition in China, the Philippines and elsewhere and assumptions underlying or re

Use of Non-GAAP Financial Measures

In evaluating its business, China Online Education considers and uses the following measures defined as non-GAAP financial measures by the SEC as supplemental metrics to review and assess its operating performance: non-GAAP sales and marketing expenses, non-GAAP product development expenses, non-GAAP general and administrative expenses, non-GAAP operating expenses, non-GAAP loss from operations, non-GAAP net loss, non-GAAP net loss attributable to ordinary shareholders, and non-GAAP net loss attributable to ordinary shareholders, and non-GAAP net loss attributable to ordinary shareholders per share and per ADS. To present each of these non-GAAP measures, the Company excludes share-based compensation expenses. The presentation of these non-GAAP financial measures is not intended to be considered in isolation or as a substitute for the financial information prepared and presented in accordance with GAAP. For more information on these non-GAAP financial measures, please see the table captioned "Reconciliations of non-GAAP measures to the most comparable GAAP measures" set forth at the end of the quarterly results press releases.

China Online Education believes that these non-GAAP financial measures provide meaningful supplemental information regarding its performance by excluding share-based expenses that may not be indicative of its operating performance from a cash perspective. China Online Education believes that both management and investors benefit from these non-GAAP financial measures in assessing its performance and when planning and forecasting future periods. These non-GAAP financial measures also facilitate management's internal comparisons to China Online Education's historical performance. China Online Education computes its non-GAAP financial measures using the same consistent method from quarter to quarter and from period to period. China Online Education believes these non-GAAP financial measures are useful to investors in allowing for greater transparency with respect to supplemental information used by management in its financial and operational decision-making. A limitation of using non-GAAP measures is that these non-GAAP measures exclude share-based compensation expenses that have been and will continue to be for the foreseeable future a significant recurring expense in the China Online Education's business. Management compensates for these limitations by providing specific information regarding the GAAP amounts excluded from each non-GAAP measure. The accompanying table at the end of the quarterly results press releases provides more details on the reconciliations between GAAP financial measures that are most directly comparable to non-GAAP financial measures.

2021 Q1 Highlights





Net revenues: RMB 600.4M, 23.3% y/y growth

Gross margin: 73.4%, compared with 70.4% for 1Q20

Non-GAAP net income of RMB 16.8M, 2.8% non-GAAP net margin

GAAP net income of RMB 8.0M, 1.3% net margin

Operating cash inflow: RMB 39.0M

Cash, time deposits and short-term investments: RMB 1,730.3M

Gross billings: RMB 685.0M, 14.8% y/y growth

Acquisition of Koala in April 2021

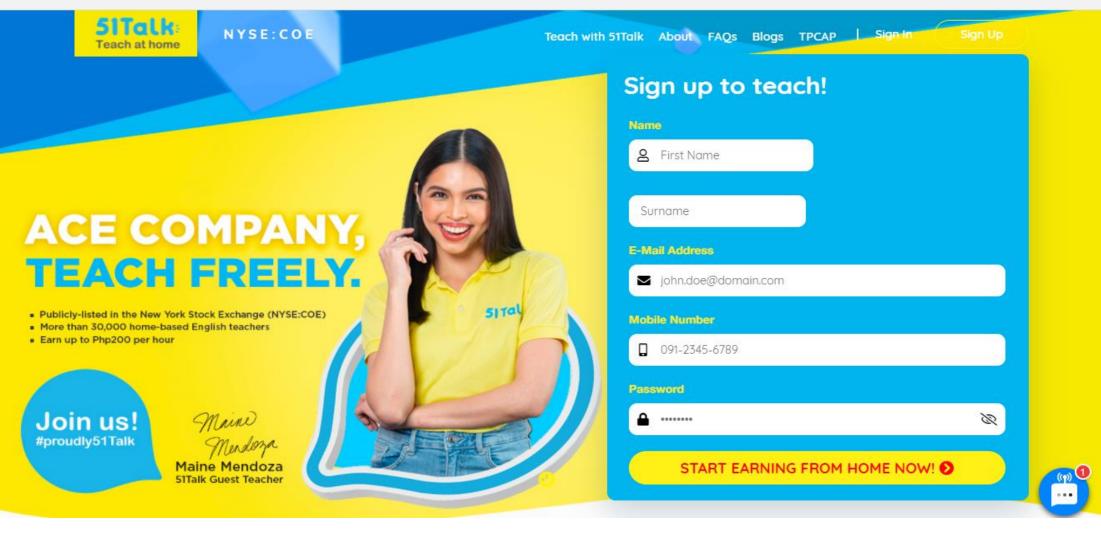


- Leverage Koala's expertise in Chinese reading assessments to develop a trailblazing English reading skill evaluation system
- Widen our course offerings with additional Chinese courses and diversify our curriculum portfolio



Strong and Reputable Brand



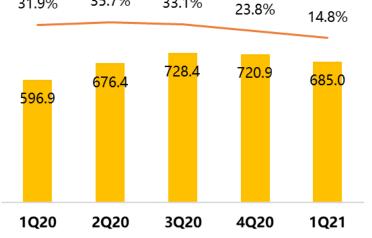


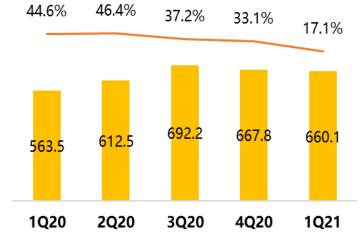
Our latest Brand Ambassador and 51Talk Guest Teacher Maine Mendoza

Gross Billings Summary



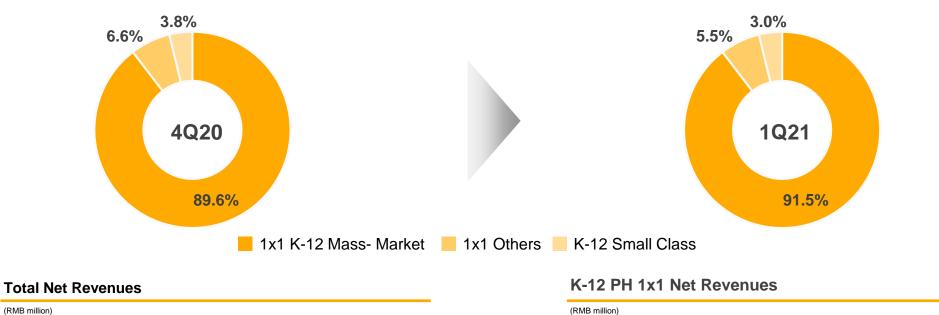




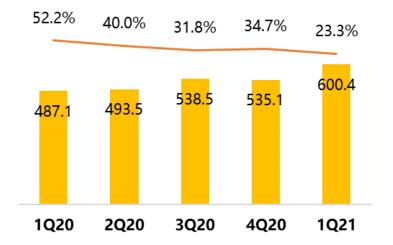


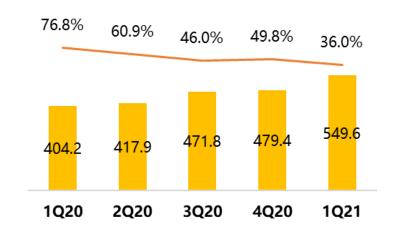
Net Revenues Summary



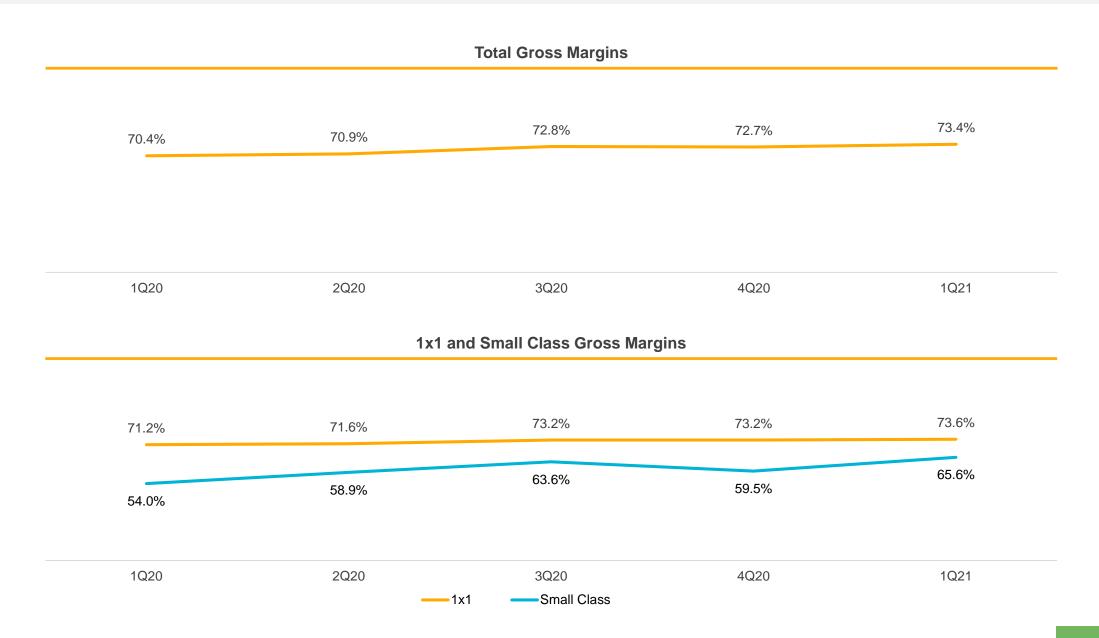


(RMB million)



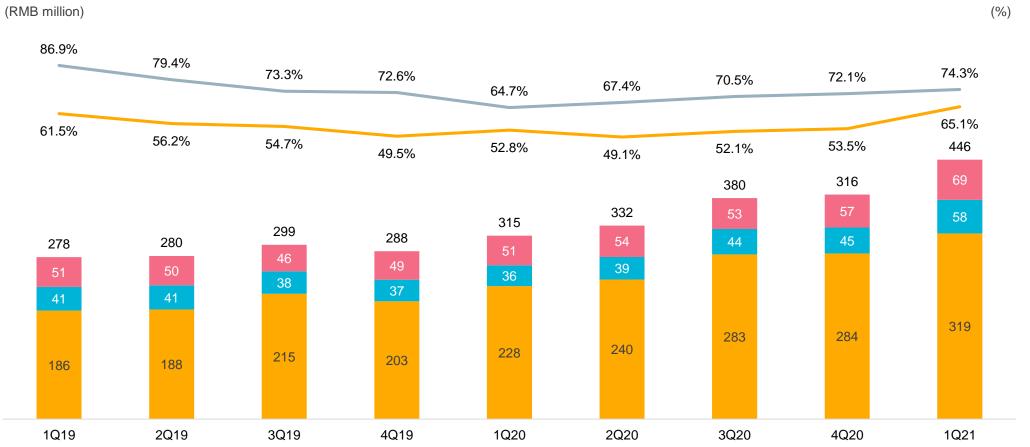






GAAP Operating Expenses





Sales and Marketing

Product Development

General and Administrative

Operating Expenses as % of Gross Billings — Operating Expenses as % of Revenue

Non-GAAP Operating Expenses



(%)

(RMB million)

103.2%	85.7%	77.8%	72.4%	71.7%	63.4%	66.0%	69.2%	70.8%	72.8%
61.1%	60.6%	55.1%	54.1%	48.9%	51.7%	48.1%	51.2%	52.6%	63.8% 437
							326	379	65
308					309	326	50	53	56
56	274	274	296	285	47	51	42	43	
41	48 40	47 40	44 37	46 37	36	37			
211	186	187	215	202	226	237	281	283	316
4Q18	1Q19	2Q19	3Q19	4Q19	1Q20	2Q20	3Q20	4Q20	1Q21

Sales and Marketing

Product Development

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-Non-GAAP Operating Expenses as % of Revenue

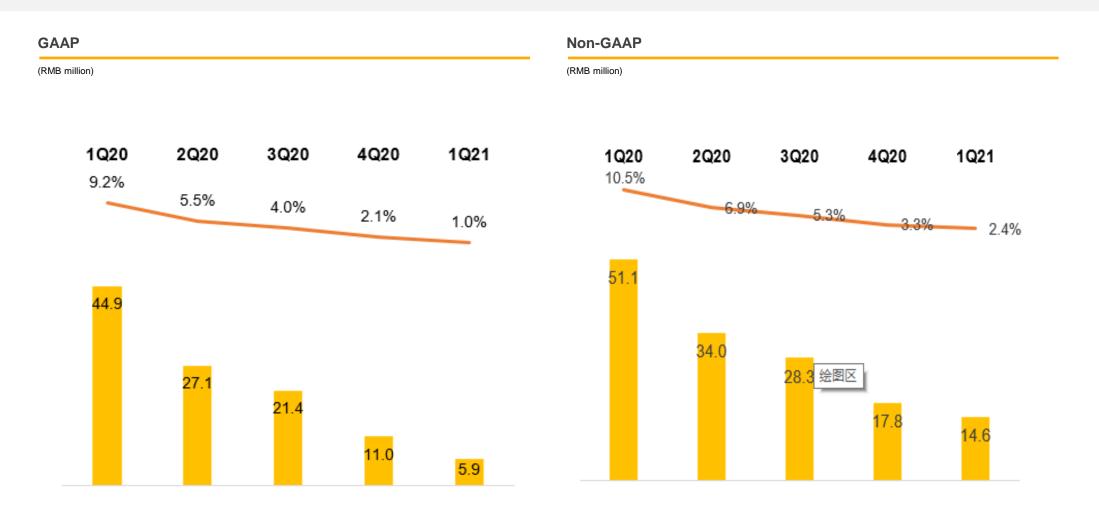
Non-GAAP Operating Expenses as % of Gross Billings

General and Administrative

9

Operating Income

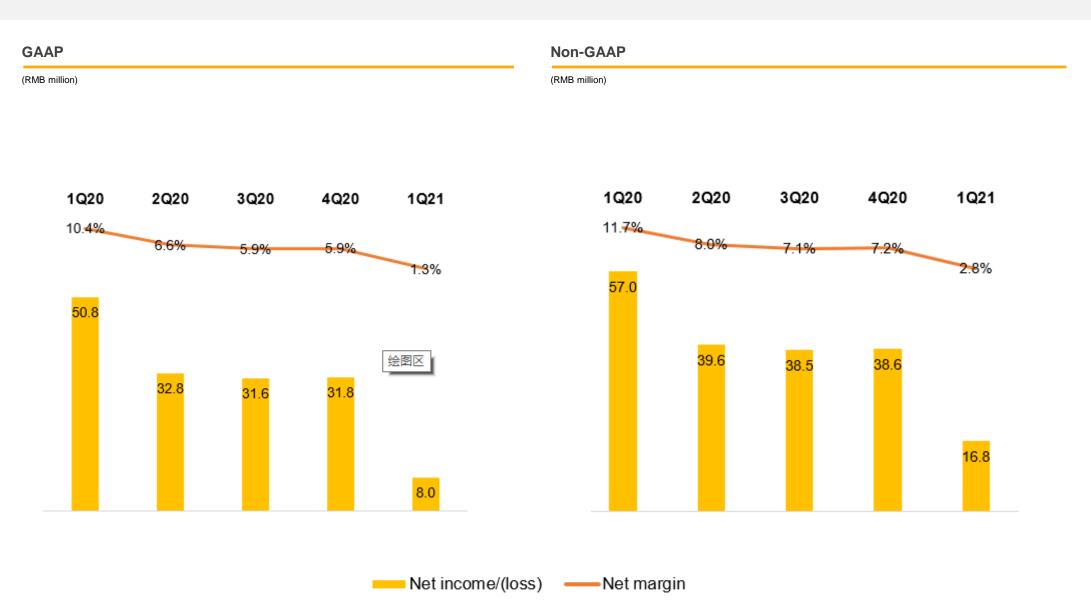




Operating income/(loss) ---- Operating margin

Net Income





EPS in ADS - Diluted

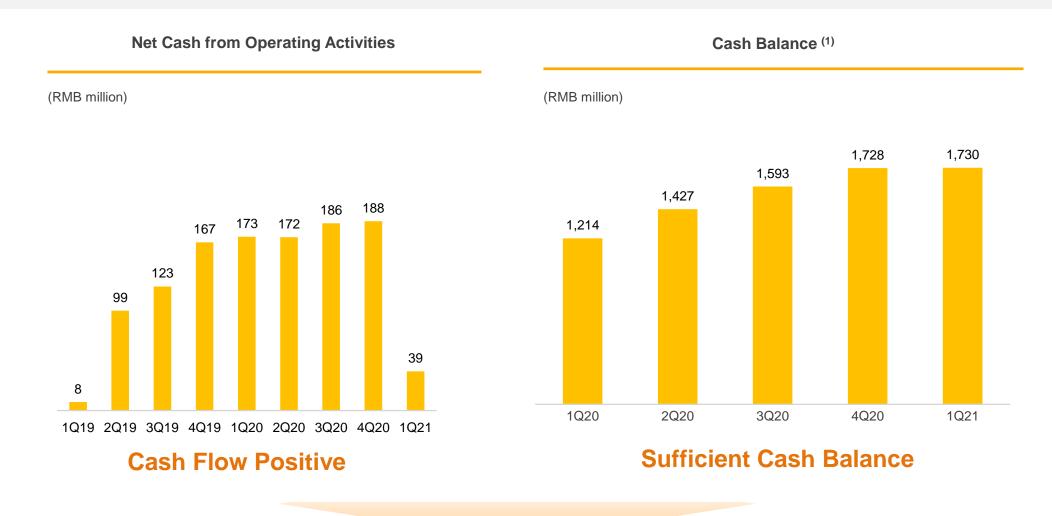




12

Positive Operating Cash Flow and Healthy Liquidity Position





Operational Flexibility



(RMB million)

	2Q 2020	1Q 2021	2Q 2021 Outlook	Y/Y Growth
Net Revenues	493.5	600.4	597-603	21.0%~22.2%